

# Packard

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ZURICH, Packard Instrument International S.A.  
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8001 Zurich  
Zurich 27 36 54

FRANKFURT/MAIN, Packard Instrument GmbH  
Unterweg 17  
55-47-67

JERUSALEM, Packard Instrument International S.A.  
6 Koreh Hadoroth  
Talpioth, Jerusalem  
37771

LONDON, Packard Instrument Ltd.  
10-12, St. John's Road  
Wembley, Middlesex  
Wembley 3504, 3505

MELBOURNE, Packard Instrument Pty., Ltd.  
417 St. Kilda Road  
Melbourne, S. C. 2  
26-6199

MILAN, Packard Instrument International S.A.  
Via Lepontina, No. 9  
68-81-352

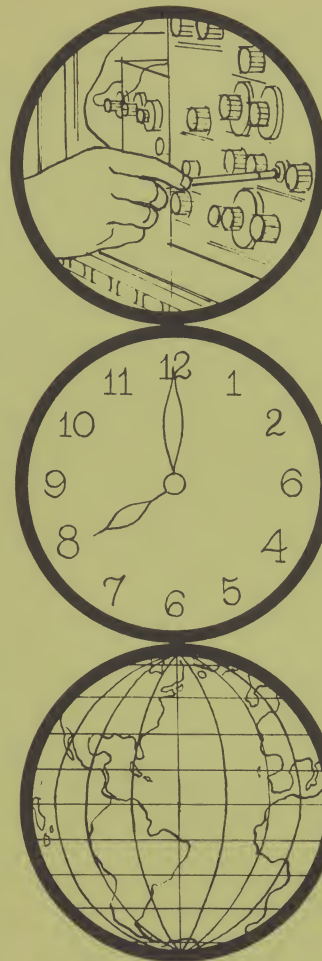
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Rua Damings Fernandes 220  
Zona Postal 15  
80-4289

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Kungsholms Strand 169  
53-61-48

### PACKARD INSTRUMENT COMPANY, INC.

2200 WARRENVILLE ROAD • DOWNERS GROVE, ILL. 60515  
PHONE 312 969-6000



FOR USERS  
OF

# Packard

## INSTRUMENTS

# ...A 4-POINT FIELD SERVICE PROGRAM

## 1. Factory-trained Packard representatives available throughout the world.

Field service offices have been strategically located so that a service representative is only a few hours away from your instrument. Replacement parts can be shipped from a field office or from factory stocks in a matter of hours.

## 2. Modifications and conversions to extend your instrument's performance and capabilities.

In most cases, these conversions can be made at your location. We'll be glad to supply information on options available and their cost. All modifications and conversions, of course, carry the Packard one-year warranty.

## 3. Emergency service within 24 hours on all Packard instruments.

For most installations only a few hours are required. Emergency service is a standard feature of the instrument warranty and is also available for instruments out-of-warranty at low cost.

## 4. Two types of low-cost service agreements available for Packard instruments out-of-warranty.

**Preventive maintenance agreement** — provides periodic inspection and maintenance by Packard service representatives. Instruments are inspected visually and electrically, aligned, calibrated and thoroughly tested to ensure optimum operation. All labor and travel expenses are included in the annual agreement cost.

**Complete maintenance agreement** — includes all service covered in the Preventive Maintenance Agreement **plus** any emergency service which may be required. This type of service covers **all** costs — parts, labor and travel.

For a quotation on the cost of a service agreement covering your Packard instrumentation, call or write the nearest office listed on the back.



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PACKARD INSTRUMENT COMPANY, INC.